

# **REMOVING ADOBE® APPLICATION MANAGER ENTERPRISE EDITION 3.X FROM YOUR SYSTEM**

## **TECHNICAL NOTE**

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## Removing Adobe® Application Manager Enterprise Edition 3.x from your System

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# Removing Adobe Application Manager Enterprise Edition 3.x

Adobe® Application Manager Enterprise Edition (AAMEE) 3.x supports packaging Adobe Creative Suite 6 applications. If you need to package Creative Suite 5 or 5.5 applications instead, you must use AAMEE 2.1. Since AAMEE 2.1 and 3.x cannot be co-installed on a system, you must remove AAMEE 3.x from your system before installing AAMEE 2.1.

This document explains the usage of the Remove AAMEE tool that lets you easily remove AAMEE from your system.

**IMPORTANT:** AAMEE should not be installed on a system where a Creative Suite product is installed. However, if you have Adobe Reader installed on your system, you don't need to remove it before installing/removing AAMEE.

## Remove AAMEE 3.x

**NOTE:** The Remove AAMEE tool must be run in admin mode.

1. Download the Remove AAMEE tool archive from Adobe Labs.
2. Unpack the archive to any folder on your system other than Adobe Application Manager-specific folders.
3. At the command line, navigate to the folder where you unpacked the archive and run the `Remove_AAMEE` executable with elevated privileges.

The Remove AAMEE tool runs silently and returns an error code when processing is complete. Error code 0 indicates that AAMEE was successfully removed.

## Error codes

After execution, the Remove AAMEE tool returns one of the following error codes:

Error Code	Significance
0	AAMEE 3.x was removed successfully.
1	The Remove AAMEE tool failed to access the system-defined Adobe common folder path. Try removing AAMEE later.
2	The Remove AAMEE tool was not launched by a user with admin privileges.
3	Either AAMEE 3.x is not installed on the system or the installation is corrupted.
4	This functionality is not compatible with the installed version of AAMEE. You can use the Remove AAMEE tool to remove only versions 3.x of AAMEE.

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5	Adobe products are installed on the system. Uninstall these products and retry removing AAMEE 3.x.
6	Failed to removed AAMEE 3.x

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## Known issues

- ◆ AAMEE 3.x is removed even if an AAMEE packaging workflow is running on the machine.
- ◆ If the admin user doesn't have necessary privileges on a folder, AAMEE is not successfully removed. However, the Remove AAMEE tool erroneously reports success (error code 0).